

## Ministry of Labour, Citizens' Services and Open Government 2012 Training Calendar

<http://www.labour.gov.bc.ca/wab/>

*Our Knowledge is Our Product*

Workers' Advisers Office (WAO) offers the following workers' compensation advocacy training to improve understanding of the workers' compensation system and promote a culture of meritorious representation. We invite labour representatives and others serving injured workers with their WorkSafeBC claims to register. On-site courses are also available.

### LEVEL I – INTRODUCTION TO WORKERS' COMPENSATION (9 a.m. to 3 p.m.)

**Topics covered:** WorkSafeBC benefits, the process for initiating a claim, disability awards, vocational rehabilitation and return to work, reopening and reconsiderations. **Completion of Level I is a prerequisite for attending Level II or Advanced Courses.**

2012 Training	Location
Feb. 21, 2012	Richmond
Mar. 1, 2012	Victoria
Apr. 4, 2012	Prince George
Apr. 11, 2012	Kelowna

### LEVEL II – BASIC ORAL AND WRITTEN PRESENTATION (9 a.m. to 3:15 p.m.)

**Topics covered:** Initiating a review to the Review Division and an appeal to the Workers' Compensation Appeal Tribunal, elements of a persuasive submission, preparation, process and presentation of an oral hearing. **Completion of Level I is a prerequisite for attending Level II and Advanced Courses.**

2012 Training	Location
Mar. 21, 2012	Richmond
Apr. 4, 2012	Victoria
Apr. 25, 2012	Kelowna
Apr. 25, 2012	Prince George

### PERMANENT PARTIAL DISABILITY (9 a.m. to 3:10 p.m.)

**Topics covered:** Permanent total disability and permanent partial disability awards, awards for disfigurement, proportionate entitlement, commutations and Loss of Earnings. **Completion of Level I and II is a prerequisite for this course.**

2012 Training	Location
Aug. 15, 2012	Richmond
Sept. 5, 2012	Prince George
Sept. 12, 2012	Kelowna
Sept. 12, 2012	Victoria

### WAGE RATE (9 a.m. to 12 noon)

**Topics covered:** Importance, type and categorization of wage rates, initial and long term wage rates, how wage rates are established, and what is included in 'average earnings'. **Completion of Level I and II is a prerequisite for this course.**

2012 Training	Location
Oct. 3, 2012	Victoria
Oct. 3, 2012	Prince George
Oct. 10, 2012	Kelowna
Oct. 17, 2012	Richmond

### REGISTRATION AND COURSE INFORMATION

For further information and to register contact:

Richmond: Kashmeer Billan [kashmeer.billan@wao-bc.org](mailto:kashmeer.billan@wao-bc.org) 1.604.713.0320

Interior Region – Kamloops, Kelowna, Prince George, Nelson: Carole Popp [cpopp@wao-bc.org](mailto:cpopp@wao-bc.org) 1.250.371.3860

Vancouver Island: Sandra Bourbeau [Sandra.bourbeau@wao-bc.org](mailto:Sandra.bourbeau@wao-bc.org) 1.250.952.4393

2012

WAO- Excellence in Advice, Assistance, Representation and Education